

# Pest awareness e-learning for the hospitality industry

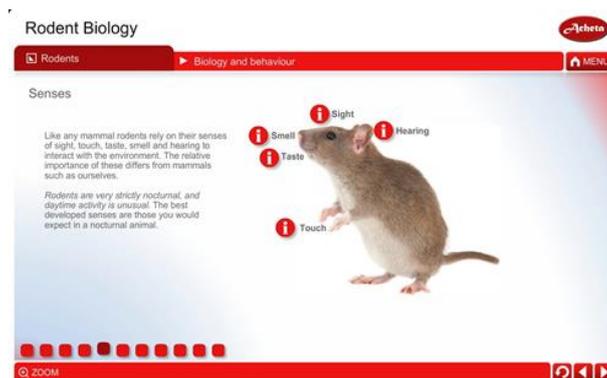
## Essential Pest Awareness

Pest management is a pre-requisite for ensuring food safety wherever food is stored, prepared or eaten. Everyone working in such environments has a critical part to play in a successful pest management programme.

Designed particularly with food handling employees in mind, this entry level course, with an anticipated completion time of around 60-90 minutes, aims to impart the key facts concerning those pests that may present a threat in a food handling environment. The key topics are:

- Why controlling pests is important
- How they enter premises
- What they need to survive and multiply
- The basic principles of Integrated Pest Management
- Rodent and insect pest facts, including spotting signs of their presence
- The role of the individual in a successful IPM programme

An assessment comprising 15 questions, with a pass mark of 80%, allows verification that the essential knowledge has been acquired. A certificate is issued automatically when a pass is achieved.



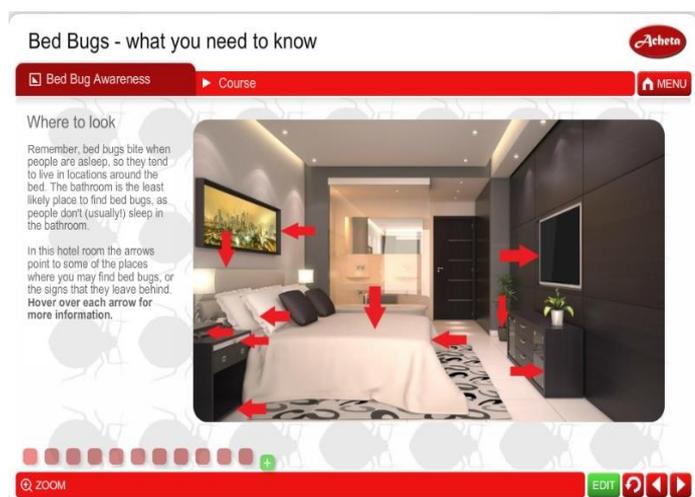
### Your investment (cost per person)

- 1-10 licences           £40
- 11-100                   £30
- 100+ licences           £25

Sample slides from the courses may be viewed at:

- [Essential pest awareness](#)
- [Rodent biology and behaviour \(from the Advanced course\)](#)
- [Bed bug awareness](#)

## Bed bug awareness



Hotels are in the front line of the battle with bed bugs. Housekeeping staff, the eyes and ears of a hotel, are best placed to spot signs of infestation. They may also be in the front line when confronted by a guest who has been bitten. This short course, which takes around 45 minutes to complete, will provide your team with key knowledge concerning:

- Why bed bugs are a problem
- What they look like
- How they arrive
- Where to look for them, and what to look for
- What to do if they find them
- Getting a room ready for treatment
- How to handle an angry guest

### Your investment (cost per person)

- 1-10 licences           £30
- 11-100 licences       £25
- 100+ licences         £20

## Advanced Pest Awareness

For those responsible for managing the pest control contract, particularly in large multi-site groups, the Advanced Pest Awareness course provides a more comprehensive level of technical training. The key objectives of this course are:

- To appreciate and understand the reasons why pest management in a food handling environment is of critical importance
- To review the principal rodent, insect and bird pests that may be encountered
- To understand those aspects of pest biology and behaviour that are critical to achieving successful control, and which can impact adversely on our ability to control them
- To be introduced to the principles and practices of a successful IPM programme.

This is a comprehensive course, with an estimated completion time of 6-8 hours. A 25-question assessment, with a pass mark of 70%, provides verification that the essential knowledge has been acquired. **A comprehensive course manual is issued as part of the course**, and a certificate is issued automatically when a pass is achieved.

### Your investment (cost per person)

- 1-10 licences                   £150
- 10-100 licences               £125
- 100 + licences                 £100

**All prices quoted are exclusive of VAT.  
Licences remain valid for three months  
from date of purchase, extendable on  
request.**



### Client managed portal

Courses can be delivered on a self-managed area of the Acheta e-learning platform. To establish this portal there would be an initial set-up fee of £250, plus an annual management fee of £250 (also payable in the first year). Cost per candidate would be as below:

- Essential Pest Awareness; £20 per candidate
- Advanced Pest Awareness; £90 per candidate
- Bed bug awareness; £15 per candidate

**For more information, please contact**

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